

Meeting:	Audit Committee	Date:	18/09/17
Agenda Item:	9	Time:	10 minutes
Proactive Publication:	Yes	Internal Publication:	Yes

Communications options:

key messages / SLT extra / Blog / external communications

Presenter: Peter Bloomfield

Topic: Fraud, whistleblowing and security incidents

Issue: Audit Committee has asked for a formal quarterly report on the numbers of incidents of fraud, whistleblowing and security incidents for the last quarter.

Background: This report covers quarter 1 of 2017/18.

The only reported incidents are from the Information Security team records:

- There were 20 (31 last quarter) suspected incidents reported of which 14 (21 last quarter) involved the actual compromise of information (the remainder being false alarms or 'near misses')
- All 14 incidents involving the compromise of information were logged as low impact and none were reportable to the ICO as a serious data breach.
- 13 (19 last quarter) of the incidents were accidental disclosures of customer or staff data. One incident resulted from the theft of an iPad and papers from a vehicle. Please note, the iPad is password protected and was remotely wiped as a precaution.

